

001-0000-LEG0006-01A

TERMS OF USE

29/07/2023

1. Website Terms of Use

Access to this website www.raeon.ltd (the "Site") is provided only in accordance with these Website Terms of Use (the "Terms").

These Terms were last updated on 29th July 2023.

2. Please read these terms carefully

Access to and use of the Site is subject to you accepting and agreeing to comply with these Terms. You are also responsible for ensuring that all persons who access our Site through your internet connection are aware of these Terms and other applicable notices, and that they comply with them. If you are accessing our Site on behalf of an organisation, an authorised representative of that organisation must agree to these terms.

3. Company information

Raeon Ltd owns and operates this website. In the context of these Terms, the terms "Raeon," "we," "us," and "our" refer to Raeon Ltd and its affiliates. Raeon Ltd is a registered company in England and Wales under the company number 14845204. The registered office is located at 5 Keeper's Close, Banbury, OX16 9XE, UK. Should you have any inquiries regarding our website, please feel free to contact us.

4. Other applicable terms

These terms of use refer to the following additional terms, which also apply to your use of our Site:

- Our Privacy Policy, which sets out how we may collect and use your personal information.
- Our Cookie Policy, which sets out information about the cookies on our Site.

5. Changes to terms

We retain the right to modify these Terms periodically. Prior to using our Site, we recommend reviewing these Terms to ensure a clear understanding of the applicable terms that govern your use.

6. Changes to the Site

Our Site is provided on an "as-is" basis and is free of charge. We cannot guarantee that our Site or any of its content will always be available or uninterrupted. At times, we may update, suspend, withdraw, or restrict access to all or parts of our Site (including services accessed through our Site) for business or operational reasons. Whenever possible, we will endeavor to provide you with reasonable notice in the event of any suspension or withdrawal.

7. Use of material

All copyright, trademark, and other intellectual property rights in our Site, as well as the materials published on it, are owned by us or are under our license. These materials and works are protected by copyright laws and international treaties, and all rights are reserved.

For your personal use, you are permitted to print one copy and download extracts of any page(s) from our Site. You may also share content posted on our Site with others within your organization.

However, you must not alter the paper or digital copies of any materials you have printed or downloaded in any way, and you must not use any illustrations, photographs, videos, audio sequences, or graphics separately from their accompanying text. Additionally, you must always acknowledge our status (and that of any identified contributors) as the authors of the content on our Site.

Using or reproducing any part of the content on our Site for commercial purposes is strictly prohibited without obtaining a license to do so from us or our licensors.

If you breach these Terms by printing, copying, or downloading any part of our Site without authorization, your right to use our Site will be terminated immediately, and you must, at our option, either return or destroy any copies of the materials you have made.

8. Information reliability

The content on our Site is intended for general informational purposes only and should not be considered as advice to be relied upon.

While we strive to update the information on our Site reasonably, we do not make any express or implied representations, warranties, or guarantees regarding the accuracy, completeness, or currency of the content.

If our Site includes links to other websites and resources provided by third parties, these links are for informational purposes only. The presence of such links should not be construed as our endorsement of those linked websites or the information you may obtain from them. We have no control over the content of those external sites or resources.

9. Account safety

If you receive a user identification code, password, or any other information as part of our user security procedures, it is essential that you treat such information as confidential and refrain from disclosing it to any third party.

We reserve the right to deactivate any user identification code or password, whether chosen by you or provided by us, if we reasonably believe that you have violated any of the terms outlined in these Terms of Use.

If you become aware of or suspect that someone else knows your user identification code or password, please inform us promptly. Your cooperation in promptly notifying us is crucial to maintaining the security of your account.

10. User-generated content approval

In cases where our Site contains information and materials uploaded by other users (such as bulletin boards or user reviews), please be aware that Raeon has not verified or approved such content. The views expressed by these other users on our Site do not necessarily reflect the views or values of Raeon.

11. Complaints

If you wish to complain about content uploaded by other users, please contact us.

12. Liability

a. If you are a business user or organisation only:

We do not provide any implied conditions, warranties, representations, or other terms that may apply to our Site or its content.

Our Site is provided on an "as-is" basis, and we will not be held liable for any loss or damage incurred by you, whether in contract, tort (including negligence), breach of statutory duty, or otherwise, even if it was foreseeable. This includes but is not limited to: (a) any issues related to the use or inability to use our Site, or (b) reliance on any content displayed on our Site.

Specifically, we shall not be liable for any loss of profits, sales, business, revenue, or business interruption. Nor will we be responsible for any loss of anticipated savings, business opportunity, goodwill, reputation, or any indirect or consequential loss or damage.

b. If you are a consumer user:

Please be aware that our Site is provided on an "as-is" basis, intended for personal use only. You agree not to use our Site for any commercial or business purposes, and as such, we shall not be liable to you for any loss of profit, loss of business, business interruption, or loss of business opportunity.

If, in the event of defective digital content that we have supplied, there is damage to your device or digital content caused by our failure to exercise reasonable care and skill, we will take responsibility by either repairing the damage or providing you with compensation. However, it's important to note that we will not be held liable for damage that could have been avoided by following our advice to apply a free-of-charge update, nor for damage resulting from your failure to correctly follow installation instructions or to meet the minimum system requirements advised by us.

13. Use of personal information

We will only use your personal information as set out in our Privacy Policy.

14. Uploading content or material to our Site

When using features that involve uploading or storing information or content on our Site, or when sharing your content with us or other users, you must adhere to the guidelines specified in our Policy (our "Standards"). You are solely responsible for securing and backing up your content and any information stored on our Site.

By contributing or uploading content, you agree and warrant that it will comply with our Standards. You are liable and will indemnify us against any breach of this warranty. This means you will be held accountable for any loss or damage we may incur as a result of your breach.

Please note that any content you upload to our Site will be considered non-confidential and non-proprietary. You retain ownership rights to your content, but you are required to grant Raeon the following licenses:

- a. A worldwide, non-exclusive, royalty-free, transferable license to use, store, reproduce, distribute, create derivative works, display, and perform the user-generated content in connection with the services provided by the Site, including promotion of the Site or services, indefinitely.
- b. A worldwide, non-exclusive, royalty-free, transferable license for other users, partners, or advertisers to use the content for their purposes indefinitely.

We reserve the right to disclose your identity to any third party who claims that any content you posted or uploaded to our Site violates their intellectual property rights or right to privacy.

Furthermore, we have the right to remove any content you add or upload to our Site.

15. Viruses

We cannot guarantee that our Site will be completely secure or free from bugs or viruses.

It is your responsibility to configure your information technology, computer programs, and platform to access our Site. We recommend using your own virus protection software.

You must not misuse our Site by knowingly introducing viruses, trojans, worms, logic bombs, or any other malicious or technologically harmful material. You must not attempt to gain unauthorized access to our Site, the server where it is stored, or any server, computer, or database connected to our Site. Additionally, you must not carry out a denial-of-service attack or a distributed denial-of-service attack on our Site. Engaging in such activities would be considered a criminal offense under the Computer Misuse Act 1990. In the event of any such breach, we will report it to the relevant law enforcement authorities and cooperate with them by disclosing your identity. If you breach this provision, your right to use our Site will be terminated immediately.

16. Links

You are allowed to link to our home page, provided that you do so in a fair and legal manner and without causing any damage to Raeon's reputation or taking advantage of it. It is important not to establish a link in a way that implies any association, approval, or endorsement on Raeon's part where none exists.

Please note that you must not create a link to our Site on any website that you do not own. Our Site should not be framed on any other site, and you are not permitted to create links to any specific parts of our Site other than the home page.

We reserve the right to withdraw linking permission without prior notice.

If you wish to link to our Site or use any content in a manner other than described above, please contact us for further details.

17. Transferability

We retain the right to transfer the operation of the Site and all our rights and obligations under these Terms to another organisation, even if it is outside Raeon's company.

18. Applicable laws

These Terms of Use, their subject matter, and their formation, as well as any non-contractual disputes or claims, are governed by English law. Both parties agree to the exclusive jurisdiction of the courts of England and Wales. However, if you are a consumer user and a resident of Northern Ireland, you may also bring proceedings in Northern Ireland. Similarly, if you are a consumer user and a resident of Scotland, you may also bring proceedings in Scotland.

19. Prohibited uses

a. You may use our Site only for lawful purposes. You may not use our Site:

- i. In any way that violates any applicable local, national, or international laws or regulations.
- ii. In any way that is unlawful, fraudulent, or with any unlawful or fraudulent purpose or effect.
- iii. For the purpose of harming or attempting to harm minors in any way.
- iv. To engage in bullying, insulting, intimidating, or humiliating any individual.
- v. To send, knowingly receive, upload, download, use, or re-use any material that does not comply with this Policy.
- vi. To transmit or solicit unsolicited or unauthorized advertising, promotional material, or any other form of spam.
- vii. To knowingly transmit any data, send, or upload any material containing viruses, Trojan horses, worms, time-bombs, keystroke loggers, spyware, adware, or any other harmful programs or similar computer code designed to adversely affect the operation of any computer software or hardware.

b. You also agree:

- i. Not to reproduce, duplicate, copy, or resell any part of our Site, violating the provisions of our Site's terms of use.

- ii. Not to access, interfere with, damage, or disrupt any part of our Site, the equipment or network on which it is stored, the software used in its provision, or any equipment, network, or software owned or used by any third party, without proper authority.

20. Standards

These content standards (referred to as the "Standards") apply to all material contributed to our Site ("Contribution") and any interactive services associated with it. These Standards must be adhered to both in their letter and spirit. They apply to each part of a Contribution as well as the Contribution as a whole. Raeon, at its discretion, will determine whether a Contribution breaches the Standards.

A Contribution must:

- Be accurate when stating facts and genuinely reflect your held opinions.
- Comply with the laws applicable in England and Wales and any country from which it is posted.

A Contribution must not:

- Be defamatory or likely to deceive any person.
- Be obscene, offensive, hateful, inflammatory, threatening, or likely to harass, upset, embarrass, alarm, or annoy any other person.
- Bully, insult, intimidate, humiliate, or include sexually explicit material or child sexual abuse material.
- Promote illegal content, activity, violence, or discrimination based on race, sex, religion, nationality, disability, sexual orientation, or age.
- Infringe on any copyright, database right, trademark, or other intellectual property right of any other person.
- Breach any legal duty owed to a third party, such as a contractual duty or duty of confidence.
- Be in contempt of court.
- Threaten, abuse, invade another's privacy, or cause annoyance, inconvenience, or needless anxiety.
- Impersonate any person or misrepresent your identity or affiliation with any person.
- Advocate, promote, incite, or assist any unlawful or criminal act, such as copyright infringement or computer misuse.
- Contain a statement that encourages or induces acts of terrorism, as understood by the public to whom the statement is published or intended to be published.
- Contain any advertising or promote services or web links to other sites.

21. Breach of this policy

If we determine that a breach of this Policy has occurred, we may take appropriate actions as we see fit. Failure to comply with this Policy constitutes a significant breach of our Site terms of use, and this may lead to the following actions:

- Immediate, temporary, or permanent withdrawal of your right to use our Site.
- Immediate, temporary, or permanent removal of any Contribution uploaded by you to our Site.
- Issuing a warning to you regarding the breach.
- Initiating legal proceedings against you to recover all costs (including reasonable administrative and legal costs) resulting from the breach on an indemnity basis.
- Taking further legal action against you as necessary.
- Disclosing information about the breach to law enforcement authorities when we reasonably believe it is necessary or required by law.

Please note that we exclude any liability on Raeon's part for any lawful action we may take in response to breaches of this Policy. The actions described above are not exhaustive, and we may take any other appropriate action that we reasonably deem necessary.